# 2013 Mid-Term Business Plan

# 2013 Mid-Term Business Plan: "V-Plan – Evolution to the Bank for Proposals with Value"

The Gunma Bank has launched its 2013 mid-term business plan: "V-Plan – Evolution to the bank for proposals with value" for the three-year period from April 2013 to March 2016.

### **Concept / Name**

Under the plan, we will continue the "Improvement of quality of service" that we have been working on to date, while evolving our basic concept to "Proposals with value" in our endeavor to achieve even greater competitiveness.

### **Desired Corporate Image**

"The leading regional bank offering customers proposals with value"

### **Basic Concept**





"Proposals with value" means making proposals with value unique to the Bank, based on the understanding of customer needs. As a regional financial institution, we recognize the importance of always sharing our customers' point of view when assessing issues and determining solutions, and will proactively make attractive proposals for our customers.

### Basic Policies and Strategic Direction

Four Basic Policies

# Increasing capacity to offer proposals with value

O Enhancement of corporate consulting functions

- Strengthening of support for growth
- Response to overseas expansion needs
- Full corporate rehabilitation support
- O Expansion of personalized marketing and direct banking
  - Reinforcement of marketing and enhancement of consulting
  - Expansion of direct banking
- $\bigcirc$  Clarification of regional strategy and reinforcement of capacities at sales locations
- $\bigcirc$  Reinforcement of loan management and buildup of fee business

# Strengthening the operational base and pursuing increased operational efficiency

- $\bigcirc$  Reinforcement of IT strategy and enhancement of system infrastructure
- $\bigcirc$  Establishment of low cost operations
- $\bigcirc \, Upgrade \, of \, risk \, management \,$
- O Strengthening of market management capacity
- O Efforts to enhance capital adequacy and increase shareholders' value

### Bolstering human resources development and improving organizational vigor

- O Human resources development for stronger proposal capacity
- Effective use of diverse human resources for a more vigorous organization

## Contributing to regional society

- O Initiatives to revitalize the regional economy
- O Environmental conservation and social contribution activities

# Strategic Direction

### Desired corporate image

The leading regional bank offering customers "proposals with value"

#### Four basic policies

Increasing capacity to offer proposals with value

Strengthening the operational base and pursuing increased operational efficiency

Bolstering human resources development and improving organizational vigor

Contributing to regional society

#### Nine basic strategies

| Sales strategy                  | Operational base strategy          |  |
|---------------------------------|------------------------------------|--|
| Strategy for corporate clients  | IT and administration strategy     |  |
|                                 | Operational management and capital |  |
| Strategy for individual clients | strategy                           |  |
|                                 | Risk management strategy           |  |
| Regional and channel strategy   | Organization and human resources   |  |
|                                 | strategy                           |  |
| Market management strategy      | Contribution to regional society   |  |

## Numerical targets for the fiscal year ending March 2016

| Growth potential | Retail loans outstanding at year-end | 3,520.0 billion yen |
|------------------|--------------------------------------|---------------------|
| Profitability    | Core business gross profit           | 96.0 billion yen    |
|                  | Core business net profit             | 36.0 billion yen    |
|                  | Net profit                           | 19.0 billion yen    |

| Efficiency | Core business net profit<br>ROA            | Approx. 0.5%  |
|------------|--|---------------|
| Efficiency | OHR  | Approx. 62%   |
| Soundness  | Consolidated Common<br>Equity Tier 1 ratio | Approx. 13.5% |
|            |  |               |