The Mid-Term Business Plan 2025

(Plan period: April 2025-March 2028)

Growth with "Purpose"

March 3, 2025

Presenter: Akihiko Fukai, President



The Gunma Bank, Ltd.

We use our strengths in "connections" to spin the threads of the future for local communities

Tables of Contents



١.	Summary of the previous Mid-term Business plan	P.		Ρ.
	Main achievements and challenges	4	Quantitative Plans (Consolidated Quantitative Targets)	18
	Summary of the figures from the previous Mid-term Business plan	5	■ Quantitative Plans (Balance targets, Capital allocation)	19
١.	Overview of the Mid-Term Business Plan		Quantitative Plans (KPIs in Connections)	20
	Positioning and Background of the Mid-Term Business Plan	8	Personnel Reallocation Plan	21
	Outline of the Mid-Term Business Plan	9	■ Enhancement of Corporate Value	22
	■ Goals of the Mid-Term Business Plan	10	■ Shareholder Return	23
	Strengthening Purpose-driven Sales	11		
	Sustainable Regional Ecosystem: Overall Image	12	III. Details of Measures	
	■ Initiatives for Decarbonization and Natural Capital	13	Explanation of Key Measures	25
	Enhancing Human Capital	14	Management of Risks Associated with the Implementation of the Mid-Term Business Plan	35
	Quantitative Plans (Sustainability Indicators)	16	■ Strategic Themes and Key Measures	36
	Strengthening Collaboration within Our Group	17		

I. Summary of the previous Mid-term Business plan





Items	Main achievements and issues (Issues are underlines)
[Marketing Process]	 ○ Established purpose-driven sales activities (goal- and needs-based approach) ○ Reformed the profit structure (increased non-interest business income and established RORA management) → To strengthen efforts to deepen purpose-driven sales, maximize profits while coping with interest rate changes, and enhance risk management.
[Digital Channels]	 O Made progress in developing digital channels and other platforms, such as the Gungin App and the Gungin Business Portal for corporate customers ○ Promoted cashless payments by issuing debit cards and expanding transactions with membership stores → To strengthen initiatives to promote DX by utilizing data (in operations within the Bank and with customers) as the next step after developing digital platforms, etc.
[Human Capital]	O Made progress in the visualization of tasks under the newly introduced occupation-specific personnel system and the appointment of the right person to the right position → To strengthen human resource development in order to maximize human capital and recruit human resources with expertise, etc.
[Environment Protection (Decarbonization)]	 O Achieved the Bank's target to reduce GHG emissions by 57% from the level in FY2013 one year ahead of the schedule defined in the Mid-Term Business Plan O Achieved a cumulative total of 800 billion yen in sustainable finance over three years, way exceeding the figure targeted in the Mid-Term Business Plan→To strengthen efforts to reduce GHG emissions at customers.
[New Business]	 ○ Increased investment in venture companies and expanded business inheritance support, etc., through a subsidiary specializing in investment ○ Started personnel agency and regional trading and marketing businesses through a consulting subsidiary → To improve profitability at existing businesses and launch new businesses that are expected to contribute to solving social problems.

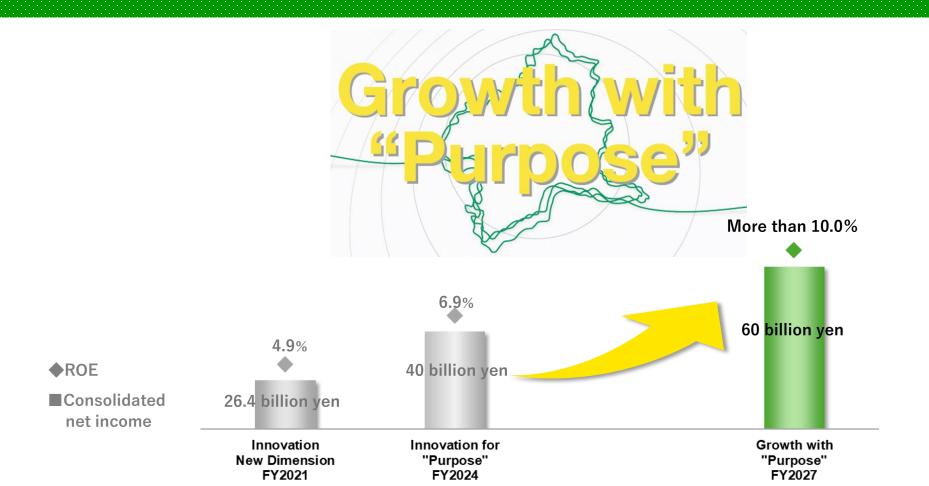
Summary of the figures from the previous Mid-term Business plan



Consolidated quantitative targets					
	FY2022 (Result)	FY2023 (Result)	FY2024 (Forecast)	FY2024 (Target)	compared to target
Core business net profit (excluding gains or losses on cancellation of the investment trust)	¥39.9 billion	¥45.4 billion	¥53.5 billion	¥45.0 billion	¥8.5 billion
Non-interest business profit	¥21.0 billion	¥24.2 billion	¥27.0 billion	¥25.0 billion	¥2.0 billion
Profit attributable to owners of parent	¥27.9 billion	¥31.1 billion	¥40.0 billion	¥30.0 billion	¥10.0 billion
Group companies's profit	¥3.3 billion	¥2.9 billion	¥4.0 billion	¥4.0 billion	-
RORA	0.7%	0.8%	0.9%	0.7% or more	0.2%
OHR	56.6%	53.4%	50.9%	about 55%	-4.1%
ROE	5.3%	5.7%	6.9%	5% or more	1.9%
Consolidated total capital ratio	13.8%	14.8%	13.2%	13.5% or more	-0.3%
KPIs in Connections	FY2022 (Result)	FY2023 (Result)	FY2024 (Forecast)	FY2024 (Target)	compared to target
"Connect" lender and borrower					
① Amount of sustainable finance executed	¥266.2 billion	¥680.9 billion	¥1,110.0 billion	¥800.0 billion	¥310.0 billion
② Amount of housing loan executed	¥113.5 billion	¥237.0 billion	¥380.0 billion	¥400.0 billion	¥-20.0 billion
③ Balance of unsecured consumer loan	¥62.9 billion	¥71.3 billion	¥78.0 billion	¥75.0 billion	¥3.0 billion
"Connect" customers					
④ Number of business matching cases closed	1,000 cases	2,099 cases	3,300 cases	3,000 cases	300 cases
"Connect" businesses and individuals	_				
⑤ Number of staffing cases closed	82 cases	182 cases	290 cases	200 cases	90 cases
"Connect" customers' asset with their future					
Balance of consolidated deposit financial assets	¥1,059.2 billion	¥1,154.2 billion	¥1,280.0 billion	¥1,250.0 billion	¥30.0 billion
⑦Of which, balance of investment trusts	¥296.1 billion	¥411.4 billion	¥480.0 billion	¥400.0 billion	¥80.0 billion
"Connect" for the next generation					
${\color{red} {\bf 8}}$ Number of business succession issues resolved	330 cases	744 cases	1,280 cases	600 cases	680 cases
Inheritance-related business contracts	298 cases	648 cases	1,070 cases	1,000 cases	70 cases



II. Overview of the Mid-Term Business Plan



Positioning and Background of the Mid-Term Business Plan



Purpose

We use our strengths in "connections" (tsunagu in Japanese) to spin the threads of the future for local communities

Purpose-driven Vision

Sustainable growth of the local community and our Group

Materiality

(Priority issues for realizing our purpose)

(1) Sustainable development of the regional economy (2) Responding to an aging and declining population with a low birthrate (3) Responding to digital transformation (DX) (4) Preservation and creation of the global environment (5) Enhancing human capital (6) Establishing robust governance

Back-casting

Three years of continuous challenges for the sustainable **Growth** of the region, the Bank, and its executives and employees

2025 Mid-Term Business Plan

Growth with Purpose

- For the sustainable growth of the region and the Gunma Bank Group -

Fore-casting

Three years to capture growth after six years of innovation

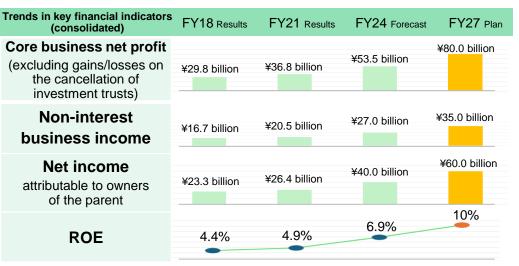
Our history 2019 Mid-Term Business Plan New sphere of Innovation Establishment of Our Purpose 2022 Mid-Term Business Plan

Innovation to achieve the Purpose

Key results Progress in reforming the profit structure (see right) Progress in reforming the sales process (Promotion of purpose-driven sales) Restructuring of the store network Development of digital channels * Data utilization is still in the developmental phase. Progress in reforming the business processes Human resources reform (job-based personnel system)

Conclusion of multiple alliances

Initiatives for new businesses



Outline of the Mid-Term Business Plan



2025 Mid-Term Business Plan

Growth with Purpose

- For the sustainable growth of the region and the Gunma Bank Group -

Planned period: April 2025 – March 2028

Basic Policy I | Creating a Virtuous Cycle of Social and Economic Values

Strategic Theme 1

Strengthening purpose-driven sales

Strengthen the purpose-driven sales (balancing social and economic values) that the Bank has worked on since the previous Mid-Term Business Plan

[Social Value]

Solving problems for customers and the local community

Strategic Theme 2

Challenge of building a sustainable regional economic zone

[Economic Value]

Enhancing the corporate value of the Gunma Bank Group

Promote initiatives that contribute to solving regional issues from a medium- to long-term perspective, leading to profit increases

- Basic Policy II | Strengthening the Business Foundation to Support Sustainable Growth (Strategic Theme(1)∼(6))
- (1) DX/Business Process Reform (2) Data Utilization (3) Human Capital (4) RORA Management (5) Governance (6) Group Collaboration/External Collaboration

Strengthen our business foundation and enhance our Connection ability as stated in our purpose

Goals of the Mid-Term Business Plan: Purpose-driven Management



Purpose penetration model

Purpose

[Why was it established?]

Sharing of judgment criteria
Job satisfaction improvement
Empathy with stakeholders

[Vision]

for each company, department, and branch

[Policy]

for each office and section

[Personal Purpose]

for each executive and employee of the Group

* The Gunma Bank Group established its purpose in November 2021, based on 755 opinions from its executives and employees.

Mid-term management plan

Growth with "Purpose"

The Bank aims to promote purpose-driven management to achieve the three growths.

Growth of our customers and the local community
Growth of our Group

Growth of every one of our executives and employees

Basic Policy I

Creating a Virtuous Cycle of Social and Economic Values

Social Value



Economic Value

A model that embodies the Bank's Purpose

Set quantitative targets that contribute to both social and economic values

[Sustainability Indicators]

⇒p. 16

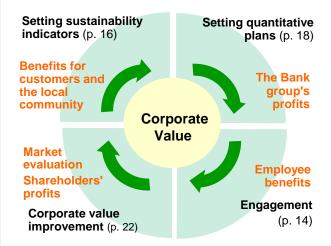
[KPIs in Connections]

⇒p. 20

Basic Policy II
Strengthening the Business Foundation to
Support Sustainable Growth

Outcome

We will simultaneously achieve the four goals below.





Sustainable growth of the local community and our Group

[Vision]

[vision]

Realization of our Purpose

Strengthening Purpose-driven Sales: strategic theme 1



Purpose

Redefining our purpose and business

The Gunma Bank Group's business

[Finance]



[Connections] including finance Profit structure

Interest income



Commission income

as an outcome of helping customers

Deposit and loan business

Growth driver

Concept of purpose-driven sales



The Bank's focus in its Mid-Term **Business Plan**

Strengthen purpose-driven sales

Expand the virtuous cycle of social and economic values



Sales



quality improve

Expand the customer base (leverage digital technology)

Develop solution offerings Explore new business domains

Reorganize the consulting organization

Allocate resources to growth areas M&A, inheritance, asset building

> Improve consulting skills

Utilize AI & data

DX/operational reforms

Creation of an organization that can better meet customer needs

> Personnel reallocation plan \rightarrow See p. 21

Enhancement of consulting and digital talent

Enhancement of human capital

→ See p. 14-15

Purposedriven sales Enhance solutions through payments and deposits

Strengthen collaboration both within our Group and with external partners

V<mark>irtuous circl</mark>e **Employee motivation improvement**

Contribution to our customers' growth

Sales activities that balance social and economic values

Sustainable Regional Ecosystem "Overall Image": strategic theme 2

Local

residents

Region and

national

businesses



Our idea of a sustainable regional ecosystem

The Group will function as a regional hub that connects resources, such as people, goods, money and information in and outside the region to create a virtuous cycle of regional economic activities.

In order to create a sustainable regional ecosystem. we will build the following three ecosystems from a medium- to long-term perspective:

1An ecosystem that increases the sustainability of regional industries

Strengthening support to key industries in the region, and introducing support services to startup companies and for business succession

- Directly approach regional industries, such as automobile, food, and spa
- Provide support to startup companies and match them with regional businesses in coordination with local governments, local businesses, funds, etc.
- Attract businesses in coordination with local aovernments
- Facilitate business succession by utilizing a fund
 - 2An ecosystem that increases the productivity of regional businesses

Solve local problems within the region by expanding business domains through external collaboration.

- Consider new business domains that are expected to help improve productivity at local businesses
- Build a regional platform by developing the BPO business, etc.
- Promote an inorganic strategy by collaborating with external businesses

G Gunma **Bank**

Purpose "Connections"

Connecting resources in and outside the region to create a virtuous cycle

> Financial) institutions in and outside the region

3An ecosystem that enriches regional life

Promoting cashless transactions, DX, and data utilization within the region

- Conduct more efficient and transparent economic activities within the region
- Provide cashless payment and data utilization
- Increase the productivity of regional
- Increase the convenience for local residents
- Increase the efficiency of local governments, schools, etc.
- businesses

Active investments to create a sustainable regional ecosystem

Startup companies: Investment in venture funds, etc.

Gunma

Bank

Group

companies

Local

governments

and

universities

environmental area

- Inorganic strategy: investing to expand new business domains
- Investment through Gunma Regional Advanced Solution Partners
- Investments in major industries (automobile, tourism, etc.) and the

12

Initiatives for Decarbonization and Natural Capital: strategic theme 2 5 Gunma Bank



Decarbonization of the Bank

The Bank's greenhouse gas emissions (Scopes 1 and 2)

We have achieved the targets of the previous Mid-Term Business Plan (-50% compared to FY2013) one year ahead of schedule.



Aiming to achieve net zero ahead of schedule

FY2030 FY2023





Strengthening the decarbonization initiative by obtaining the ZEB certification at newly constructed branches, utilizing the J-Credit scheme, and introducing EVs





Customers' and regional decarbonization support

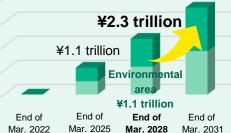
Provide solutions according to the phase on which our client is working

- √ SDGs initiative support service
- √ SDGs/ESG management evaluation and diagnostic service
- √ SDGs/ESG management evaluation and diagnostic service (measurement of Scope 1 and Scope 2 emissions is available free of charge)
- √ Greenhouse gas emission visualization service
- ✓ Sustainable finance
- ✓ Business matching (In coordination with J-Credit, decarbonization consultants, and regional power producers)

KPI

- ✓ Number of decarbonization support projects: 1,000
- √ Sustainable finance

(Cumulative total amount of execution)



Mar. 2022 Mar. 2025 (Projection)

(Plan)

Mar. 2028

Regional decarbonization to achieve net zero ■ Reduction in Scope 3, Category 15 emissions (portfolio emissions)

■ Continuing to reduce our clients' greenhouse gas emissions

(a sustainability indicator)

Forum

Member



- Environmental preservation through finance and the sale of investment trusts
- Disclosure based on the TNFD framework
- Maintenance activities for Gungin Forest, donation to the Oze preservation foundation
- Through Gungin Foundation, provision of awards and grants to activities that contribute to the regional environment and environmental education for local children





^{*} Provide support with regional activities in such areas as arts, culture, sports, and environmental protection, and engage in other social welfare initiatives through the Gungin Foundation.

Enhancing Human Capital (1)



Each officer and employee in the Group is the driving force to help the region and the Group achieve sustainable growth and realize their purposes and is the source of value creation (capital). We will execute human capital strategies that are linked to our management strategy in order to enrich our human capital.

Mid-Term Business Plan Growth with the Purpose: Achieve sustainable growth of the region and the Gunma Bank Group

Basic policy I
Creating a Virtuous Cycle of Social and Economic Values

Basic policy II

Strengthening the Business Foundation to Support Sustainable Growth

Gaps and issues for achieving the goal

- Reconstruction of our human capital portfolio
- · Enhance consulting human capital to realize a virtuous cycle of social and economic values
- · Enhance digital human capital to reinforce our business foundation that supports our sustainable growth

Allocate human resources to priority areas, and encourage the improvement of necessary skills for each person and autonomous career development

Use diverse human capital, create a more comfortable workplace, and increase job satisfaction for each individual

- Human capital strategies to address the issues
 - Construct a human capital portfolio that is linked to management strategy
 - Implement recruitment, development, and career-development support based on our job-based personnel system
 - Promote diversity, equity, and inclusion (DE&I)
 Implement initiatives to improve the well-being of our executive and employees





Human capital development policy

To achieve our Purpose, we will support employees so that they can build their careers independently and take on challenges based on each individual's personal purpose to improve the value of our human resources.

Internal environment improvement policy

We will create an environment in which every officer and employee, who is the source of value creation, can continue to work actively in good physical and mental health, while mutually recognizing the individuality and capabilities of one another, to realize his or her well-being.



Enhancing Human Capital (2)



Constructing a human capital portfolio that is linked to management strategy

Digital human capital (3-year plan)





Core human capital 30 employees

Area	Area Current situation		Percentage of higher-ranking employees in terms of skill level (3-year plan)	
Corporate consulting	550 employees	50 employees	30% or more	
Consulting for individuals	450 employees	80 employees	30% or more	



Middle human capital 300 employees

Base human capital

- Reallocate human capital to the consulting area through sales structure reorganization and business reforms and by increasing mid-career hires, while working to increase the percentage of higher-ranking employees in terms of skills.
- Work to develop human capital that leads DX within the Group (core human capital and middle human capital) and to raise the digital skill levels of all other employees (base human capital).

Recruitment, development, and career-development support based on our job-based personnel system

Visualization of internal human capital

Job posting (based on personal purpose)



Career development support A 50% increase in investments in training expenses, etc. (3 years)





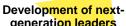
Recruitment of specialists who are suited to a particular job

A clear picture of jobs





· Change the name of the Personnel Department to the HR Management Department in April 2025. Assign an outside person to lead the HR Management Department (executive officer) to step up related efforts.





Establishment of a succession plan

KPI item	FY2024 (projection)	FY2027 (plan)
Number of employees appointed to specialist positions	140 employees	250 employees
Ratio of mid-career hires	23%	30%

generation leaders

Development Committee)



	THE THEOLIT	(projection)	(plan)
-	Number of employees appointed to specialist positions	140 employees	250 employees
-	Ratio of mid-career hires	23%	30%

Promotion of DE&I and initiatives to improve the well-being of executive and employees

Create an environment in which diverse human capital can work energetically to have job satisfaction

Health management



ホワイト500





Active use of diverse human capital

Elimination of gender gaps
Active use of senior
citizens and persons with disabilities
disabilities
ncreasing mid-career hires,
oto

KPI item	FY2024 (projection)	FY2027 (plan)
Percentage of female managers	23%	30%
Percentage of female department and branch managers	13%	20%
Percentage of female employees engaged in corporate services	12%	30%
Average length of childcare leave, etc., taken by men	22days	30 days

Jobs appreciated by the regions and clients Comfortable workplace Job satisfaction



(※) Percentage of female managers, Percentage of female department and branch managers → Figures as of the following April 1

Quantitative Plans (Sustainability Indicators)



Strategy and positioning of each quantitative plan

[Social value]

Resolution of issues for clients and local communities

> Sustainability indicators

KPIs in Connections (P.20)

[Economic value]

Enhancement of corporate value of the Gunma Bank Group

quantitative plan (P.18)



Sustainability indicators

Indicators for long-term targets (for the next 10 years) that we aim to achieve in order to create social value.

Targets have been set based on materiality (priority issues for the realization of our Purpose).

Relationship with Materiality	Item	FY2027 Targets	Long-term targets
Sustainable development of the regional economy	nent of the Labor productivity index per corporate client		
Responding to DX	as of the end of F12024.	108.0 Continue to increase at an annual rate of 2.5%	increase at
Responding to an aging and declining population with a low birthrate	Financial asset balance index per individual client - Disclose changes by setting the index value at 100 as of the end of FY2024.		
_	The Bank's greenhouse gas emissions		<mark>zero</mark> 2030)
Preservation and creation of the global environment	Percentage reduction in clients' greenhouse gas emissions compared to the previous year - Disclose average percentage reduction in emissions for measurable clients.	Continued	I reduction
Enhancing human capital	Employee engagement index - Disclose changes by setting the index value at 100 as of the end of FY2024.	Continued in	mprovement

Supplementary explanations

Labor productivity: (Ordinary profit + Personnel expenses + Rent + Depreciation + Financial expenses + Taxes and dues) ÷ employees

- The targets have been set at levels that are above domestic labor productivity (which has increased at an average annual rate of 1.2% during the last 5 years*) and the price stabilization target

Financial assets: Deposits + Financial assets under custody (including Gungin Securities)

- -The 3-year target has been set based on the Group's plans for personal deposits and financial assets under custody.
- -The long-term target has been set at levels above the price stabilization target.

Broken down into Scope 1 and Scope 2.

Strive to increase the number of measurable clients (business partners) and to ensure reduction in their emissions compared to the previous year.

Disclose the results of engagement surveys that are widely used both in Japan and overseas.

^{*} Calculated from "Labor Productivity Trends in Japan 2024," Japan Productivity Center

Strengthening Collaboration within Our Group



Aiming to maximize group profit by leveraging group functions and strengthening group governance

Group company functions and main KPIs

Company name	key KPI	FY2024 Forecasts	FY2027 Targets	unit		
(Finance)						
Gungin Leasing	· Number of new lease and instalment agreements(FY2027)	44.0	60.0			
Carigin Loading	· Balance of lease receivables (as of March 31, 2028)	90.0	120.0			
Gunma Regional Advanced Solution Partners	·Total assets under management by funds (as of March 31, 2028)	14.0	20.0	billion yen		
	· Insurance premium income (FY2027)	2.3	2.5			
Gunma Credit Guarantee	· Balance of guarantee obligations (as of March 31, 2028)	1,380.0	1,450.0			
(Consulting solutions)						
Gungin Consulting	· Consulting (FY2027) · Staffing (FY2027)	130 115	150 130	cases		
Gungin Card	·Total card payment amount (FY2027)	250.0	350.0	billion yen		
[Asset management]						
Gungin Securities	Balance of financial assets under custody (as of March 31, 2028)	317.0	400.0	billion yen		
[Systems]						
Gungin System Service	Number of business matching transactions (cumulative total)	20	50	cases		

Strengthening group governance

- Our group governance structure was strengthened as a result of an organizational reform in April 2024 as follows:
 - 1. Establishment of a Group Business Strategy Department
 - 2. Establishment of a Group Risk Governance Office within the Risk Management Department
 - 3. Increase in the number of employees engaging in group audits in the Inspection & Audit Department
 - → We will work to further strengthen group governance under the current Mid-Term Business Plan.

1 Group Business Strategy Dep.

- Further enhance the unification of sales strategies between the Bank and group companies.
- (Risk Management Department)
- → Strengthen our risk management capabilities concerning the execution of business plans, sales measures, etc.
- ③group audit (Inspection & Audit Dep.)
- Increase the sophistication of group audits by, for example, conducting audits on themes that are applicable across departments.

Gungin Securities

Gungin Card

Gungin Card

Gungin Card

Gungin Card

Group companies' profit (FY2027):6.0 billion yen (Compare from FY2024: +2.0 billion yen)

Quantitative Plans (Consolidated Quantitative Targets)



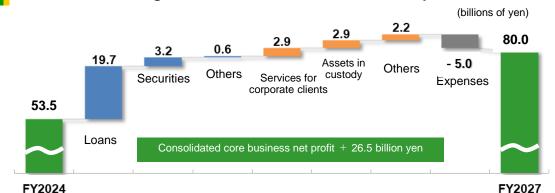
Consolidated quantitative targets for the final year of the plan (FY2027)

Items (consolidated basis)	Previous Mid-term Business plan (FY2024)		
	Initial target	①Forecast (FY2024)	compared to initial target
Consolidated core business net profit	45.0	53.5	8.5
of which, Non-interest income	25.0	27.0	2.0
Net income	30.0	40.0	10.0
Group companies' profit	4.0	4.0	
RORA	0.7% or more	0.9%	0.2%
OHR	about 55 %	50.9%	-4.1%
ROE	5% or more	6.9%	1.9%
Capital adequacy ratio	13.5% or more	13.2%	-0.3%
Core CET1 ratio		12.0%	

^{*} Excluding gains (losses) on cancellation of the investment trust

(Forecast)

Breakdown of changes in consolidated core business net profit



(Unit: billions of yen)

Mid-term Business plan (FY2027 target)

②Announced in the IR in May 2024	3Target	3-1	3-2
70.0	80.0	26.5	10.0
32.0	35.0	8.0	3.0
50.0	60.0	20.0	10.0
6.0	6.0	2.0	_
1.0%	1.2% or more	0.3%	0.2%
_	about 45 %	-5.9%	_
8.0%	10.0%	3.1%	2.0%
13.4%	about 13.5 %	0.3%	0.1%
11.5%	11.5%	-0.5%	

Interest rate assumption

(The plan assumes a policy interest rate of 0.75%)

	FY2024		FY2025				FY2026		FY2027		
	Mar.	Apr.	Jun.	Sep.	Oct.	Dec.	Mar.	H1	H2	H1	H2
Policy interest rate	0.50			-	0.75						-
10Y JGB	1.20				1.40						-
FF interest rate	4.50	-	4.25			4.00		3.85	3.60	3.35	3.10

(Target)

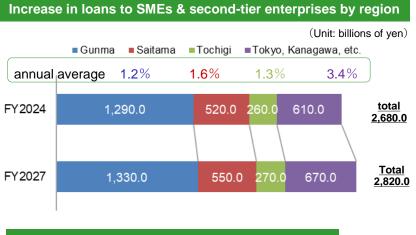
Quantitative Plans (Balance Targets, Capital allocation)



Balance targets

(Unit: billions of yen)	FY2024 Forecast	
Loans	6,830.0	
Domestic branches	6,280.0	
Enterprises	3,680.0	
Large enterprises	1,000.0	l
Second-tier enterprises · SMEs	2,680.0	
Individuals	2,500.0	
of which, housing loan	1,470.0	
of which, unsecured loans	78.0	
Public	100.0	
Loan from Headquarters	390.0	
XB (Cross-border loans)	210.0	
SF (Structured finance)	180.0)
NY Branch	160.0	
Loans to new business domains	-	
■ Securities	2,170.0	
■ Deposits, etc (Deposits + NCD)	8,800.0	

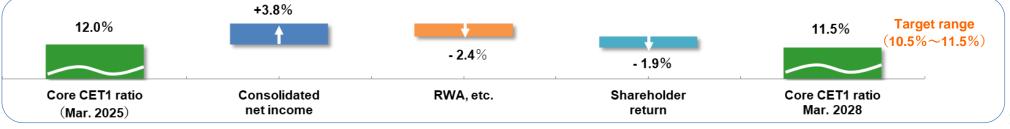
FY2027 Target	compared to FY 2024	annual average
7,400.0	570.0	2.7%
6,580.0	300.0	1.6%
3,900.0	220.0	2.0%
1,080.0	80.0	2.5%
2,820.0	140.0	1.8%
2,580.0	80.0	1.2%
1,540.0	70.0	1.5%
100.0	22.0	8.6%
100.0	_	_
600.0	210.0	15.4%
260.0	50.0	7.3%
340.0	160.0	23.7%
200.0	40.0	8.2%
20.0	20.0	_
2,220.0	50.0	0.8%
9,570.0	770.0	2.8%







Capital allocation



Quantitative Plans (KPIs in Connections)



KPIs in Connections

KPIs in Connections have been established as quantitative targets for the next three years that we will focus on in order to strengthen purpose-driven sales (achieving balance between social and economic values).

	ltem		Previous Mid-Term Business Plan projection	Target	Supplementary explanations
Connecting clients'	Number of business succession issues r	1,280	1,500	Number of cases of resolving issues that generated revenue by contributing to business succession	
businesses	Number of business matching cases (cum	ulative for 3 years)	3,300	4,000	Excluding matches between companies of the Group
to the future	Number of staffing cases closed (cumulative	e for 3 years)	290	350	Number of "one-handed" or "two-handed" agreements concluded
	Mortgage loan execution amount (cumulative	e for 3 years)	380 billion yen	350 billion yen	Execution amount of mortgage loan
	Unsecured consumer loan balance (as of March 31, 2028)		78 billion yen	100 billion yen	Unsecured consumer loan balance, including car loans
	Financial assets under custody (consolidated	1,280 billion yen	1,600 billion yen	Including Gungin Securities	
Connecting clients' assets to the future	Of which, investment trusts (consolidated, as of March 31, 2028)		480 billion yen	700 billion yen	Including Gungin Securities
	Monthly amount of savings investment trust agreements (as of March 31, 2028)		3 billion yen	6 billion yen	Including Gungin Securities
	Number of active NISA account he	olders (as of March 31, 2028)	60,000 clients	100,000 clients	Number of NISA account holders with a balance (including Gungin Securities)
	nheritance-related business contracts (cur	1,070	2,000	Number of testamentary trusts or estate liquidation contracts signed	
Connecting a prosperous	Amount of sustainable finance executed (cumulative for 3 years)		1,110 billion yen	1,200 billion yen	Amount of investments and loans for the purpose of solving environmental and social issues
environment and society to the future	Number of decarbonization support projects (cumulative for 3 years)		470	1,000	Number of decarbonization-related support projects that generated revenue
Connecting money in the region	Amount of cashless payments handled (F	Y2027)	250 billion yen	350 billion yen	Amount of payments using Gungin Card

Personnel Reallocation Plan



We will reallocate approximately 250 employees over the next 3 years based on the strategic themes of our Mid-Term Business Plan.

Strategic themes			Number of reallocated personnel					
		Areas for reallocating personnel	1st year	2nd year	3rd year	Total		
1 (4)	Strengthening	Corporate consulting (M&A, group companies, etc.)	20	20	10	5		
I-(1)	purpose-driven sales	Consulting for individual clients (inheritance, Gungin Securities, etc.) * A sales structure reorganization is scheduled for the first year	60	10	10	8		
I-(2)	Building regional ecosystems	New businesses, regional revitalization, payment area, etc.	15	15	10	4		
II-(1) II-(2)	DX and business reforms Data utilization	Al/data utilization, system-related areas, centralization of administrative functions, etc.	10	20	20	5		
II-(4)	RORA-based management	XB/SF (including risk management and credit screening), overseas locations, etc.	10	10	0	2		
II-(5)	Governance	Group risk governance, internal audit, etc.	5	5	0	1		
		Total	120	80	50	25		

^{*} Establish in seven districts a "Regional Individual Sales Department" that specializes in consulting for individual customers as a part of efforts to deepen purpose-driven sales in line with the start of the Mid-Term Business Plan. In addition, newly establish a "DX Promotion Group" and "Al & Data Strategy Office" within the Digital Innovation Department to promote DX and data utilization.

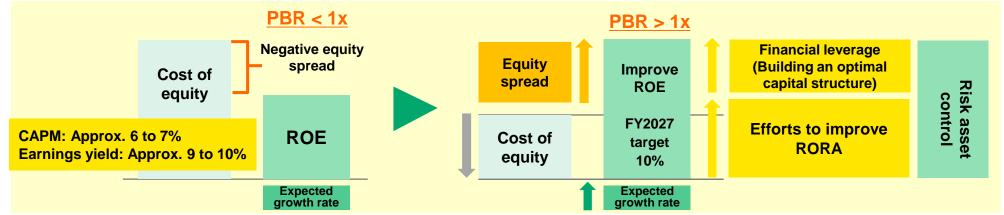
^{*} Reallocation will be implemented through mid-career recruitment, sales structure reorganization, and streamlining of indirect departments.

^{*} Such reallocation will promote the autonomous career development of each individual using his or her personal purpose as a starting point by utilizing job postings under our job-based personnel system (creating a clear picture of jobs).

Enhancement of Corporate Value



We will reverse the negative equity spread by improving ROE and suppressing the cost of equity to improve PBR.



Initiatives to improve RORA

- Build high RORA assets by considering areas with interest rates.
- Further increase non-interest business income to 35 billion yen in FY2027.

→ RORA to 1.2% in FY2027

Suppress the cost of equity

- Reduce information asymmetry by enhancing IR activities.
- Promote the understanding of the Gungin Group's purpose and vision.
- Increase the number of layers in our capital structure by issuing subordinated bonds (AT1 bonds and B3T2 bonds).

Shareholder return policy

Build an optimal capital structure

⇒ Raise the <u>core CET 1 ratio</u> to the range of 10.5% to 11.5%.

Reduce cross-shareholdings

⇒ Reduce the <u>percentage of cross-shareholdings</u> (market price) in consolidated net assets to 10% as of March 31, 2028.

Improving expected growth rate

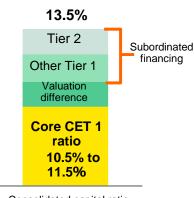
- Sustainable growth of the regional economy and the Gungin Group
- \rightarrow Realize a virtuous cycle of social and economic values.
- → Strengthen our business foundation. (Initiatives concerning DX, human capital, sustainability, etc.)

From total shareholder return to dividend payout ratio (progressive dividend system)

The bank's basic policy on dividends is a progressive dividend system that aims to maintain or increase dividends.

The bank strives to achieve a payout ratio of 40% of profit attributable to owners of parent and will increase dividends through profit growth.

In addition, the bank will flexibly implement acquisition of treasury shares based on capital levels, capital efficiency, growth investment opportunities, and market trends.



Consolidated capital ratio as of March 31, 2028

Shareholder Return



The bank changed its shareholder return policy from total shareholder return to dividend payout ratio in Feb. 2025. (The change will be applied from the current year.) The bank introduced a progressive dividend system that aims to maintain or increase dividends.

Before

The Bank is setting a target of 40% of profit attributable to owners of parent for the ratio of total payout to shareholders combining stable cash dividend payments and the acquisition cost of treasury shares.

After

The Bank strives to achieve a payout ratio of 40% of profit attributable to owners of parent.

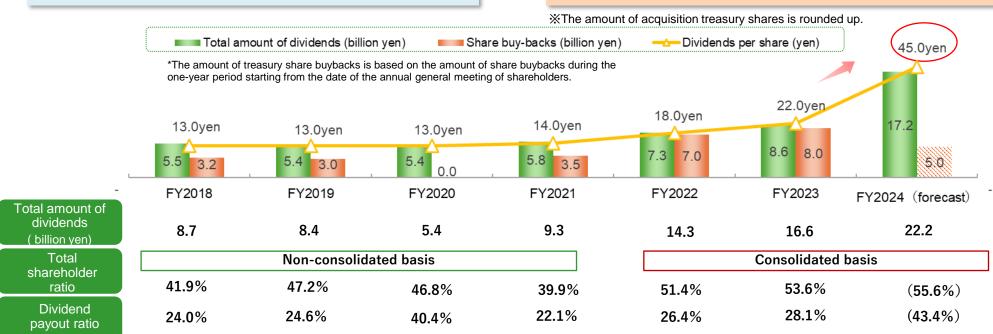
The bank will flexibly implement acquisition of treasury shares.

Dividends

		Interim	Year-end	Total	
FY2023		10yen	12yen	22yen	> +6yen
FY 2024	Announced in May 2024	14yen	14yen	28yen	
	Announced in Nov. 2024	20yen	20yen	40yen	+12 yen
	Announced in Feb. 2025	20yen	25yen	45yen	+5 yen

Buy-backs

	Acquisition	period		Aug.29, 2024 - Oct.18, 2024			
		Number of shares / Total cos	t	5.3 million shares / 5 billion yen			
	Cancellation	Date of cancellation	Oct. 2024		Mar. 2025(plan)		
		Number of shares to be cancelled	10	million shares	10 million shares		



III. Details of Measures

Strengthening Purpose-driven Sales: Sales Structure

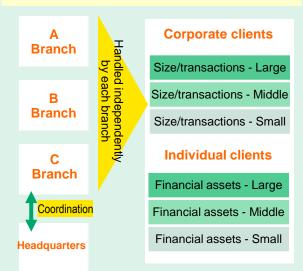


Reorganization of sales structure

Building a structure that enables us to respond to client needs broadly, deeply, appropriately, and on a timely basis in order to strengthen purpose-driven sales

Former structure

All customers within the same regions are approached independently by multiple branches. ⇒ Discrepancy in contact points and suboptimization

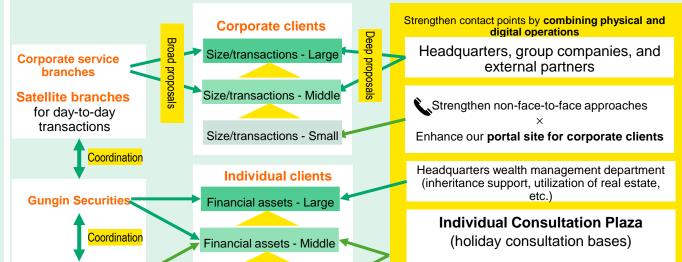


New structure

- · Increase the number of contact points that are suitable to each segment. (Quantity1)
- Strengthen data utilization and implement more sophisticated CRM. (Quality 1)
- Concentrate sales forces and improve their know-how through branch consolidation. (Quantity↑ Quality↑)

Financial assets - Small

Higher income per employee (Improved productivity)



Functional improvements

Further strengthen the following areas (increase the number of dedicated employees) because they face significant social issues and we can expect income from them:

Business succession, M&A

Staffing

Inheritance

District Individua

Sales Department

Growth in non-interest business income

Strengthen app functions

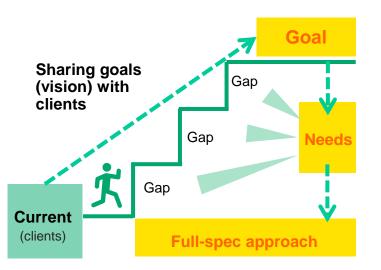
* Consolidated	FY2024 (projection)	FY2027 (plan)		
Income from corporate services	9.7 billion yen	12.6 billion yen		
Income from financial assets under custody, etc.	9.7 billion yen	12.6 billion yen		

Strengthening Purpose-driven Sales (Corporate Consulting)



Providing high-quality solutions by deeply understanding the goals and needs of our clients using our connecting process as a starting point





Propose complex solutions that can meet client needs

Number of connecting process implemented

Approx. 7,500 clients

Number of needs

Approx. 21,000

Top needs

- · Reinforcement of business facilities
- · SDG initiatives
- Securing human resources Business efficiency improvement
- · Business succession (consultation, M&A, etc.)

Needs base

Will reinforce the following areas in the next 3 years

M&A/business succession-related areas Finance (facilities, environment) Human resources, DX

		client needs
Quantitative Area plan (FY2027)		Main solutions and measures
Corporate information & M&A	1.7 billion yen	 Proposing M&A with plan formulation as a starting point (in coordination with Gungin Consulting) Increasing the quantity and quality of matching by improving information sharing between branch managers and the HQ promotion team
Finance	8.1 billion yen	 Making liquidity proposals and solution proposals centered around sustainable finance Deal origination through closer communication among branches, headquarters, regional financial institutions, etc. Proposing complex solution with capital investment as a starting point Responding to exchange rate hedging needs
Research and consulting	2.8 billion yen	 Utilization of group functions (leasing, consulting, staffing, surplus funds management, etc.) DX support (e.g., coordination with external businesses) Business insurance Subsidies Overseas business support Decarbonization support Strengthening payment and deposit-related solutions
Total	12.6 billion yen	26

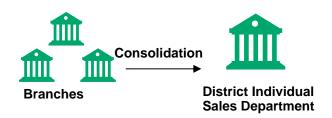
Strengthening Purpose-driven Sales (Consulting for Individual Clients)



Supporting asset building/management and smooth asset succession for clients through bank-securities coordination initiatives

Reorganization of the consulting structure for individual clients

- · Establish a District Individual Sales Department. (April 2025)
 - → Build medium- to long-term relationships with clients.
 - → Improve the ability to make proposals.
- Strengthen bank-securities coordination based on segment strategies.



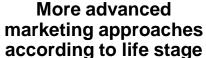
Strengthening inheritance-related businesses

- Increase the number of asset succession advisors (from 18 to 28 by April 2025).
- Strengthen the ability to meet inheritance needs using testamentary trust and insurance products.

Strengthening initiatives for investment base expansion and asset building support

- Strengthen complex proposals combining NISA, savings investment trusts, fund wrap, deposits, etc.
- · Expand transactions with asset-building clients starting with housing loans.
 - Strengthen approaches to the young by, for example, utilizing Individual Consultation Plazas (holiday bases) and apps and conducting various campaigns.









Channel building and external coordination to increase contact points

 Improve branch layout based on likely client movement within the branch and strengthen non-face-to-face channels.



 Cooperate with online securities companies and payment service providers.

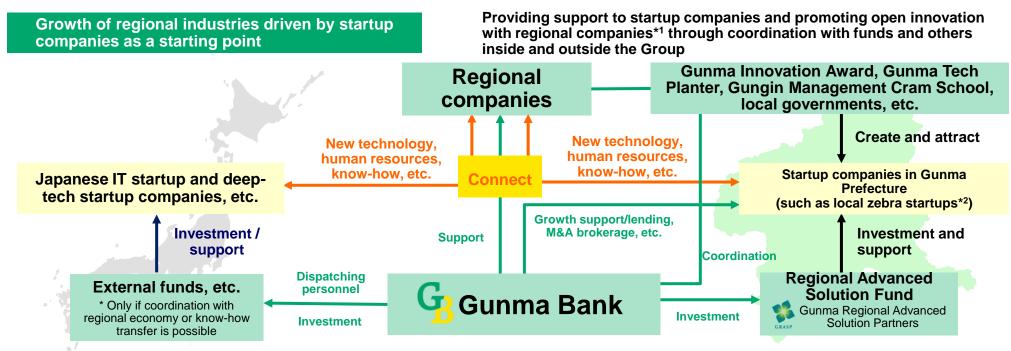
Increase profitability to achieve Mid-Term
Business Plan targets by strengthening bank-securities coordination and inheritance-related businesses.

Expand our future client base and build a highly adherent deposit base by expanding transactions with asset-building clients, building channels, and coordinating with external parties.

Sustainable Regional Ecosystem: An Ecosystem to Increase the Sustainability of Regional Industries

Finance





- *1 Creating innovative products, services, new businesses, etc., by incorporating the new technologies, ideas, and know-how of startup companies
- *2 Companies aiming to secure profit while creating impact on society by working to resolve regional issues through their businesses with new value creation, technology utilization, etc.

Improving the sustainability of regional industries through initiatives **Business succession support initiatives** for smooth business succession Seller company **Buyer company** Succession support to relatives Succession support to non-relatives No successor, but with Active players in regional resources M&A (regional businesses and funds) Smooth succession of company Technology, know-how, regional industries shares (e.g., utilization of a PMI (integration process after M&A) information, human resources, etc. holding company) Development of successors Connect Coordination with business succession funds 🕵 Gunma Regional Advanced External Coordi-(GRASP and external funds) Gunma Bank Coordi-Solution Partners Common partners nation • Inheritance-related services (testamentary trust, insurance)

Sustainable Regional Economic Zone: Ecosystem to Increase the Productivity of Regional Companies



Businesses for regional companies

Consideration of new businesses that are expected to lead to the productivity of regional companies and the Group's new revenue source

Promotion of inorganic strategy (collaboration with external businesses)

Target area Business succession Growth support · M&A Building of the DX support business Consideration of (See previous page) the ad business Consideration of the BPO business Start-up support (Details at the bottom) (See previous page) Enhancement of the Consideration of servicer staff agency business (corporate restructuring) business

Provide support that is tailored to clients' corporate lifecycle.

Timeframe

Initiatives for deploy a BPO business

Aim to build a platform that increases the productivity of regional companies.

STEP 1

Further streamline and concentrate banking operations

Streamline and concentrate administrative work within the group (reimbursement of expenses, other labor-related operations)



STEP 2

Accumulate business know-how

Actively engage senior and handicapped employees

Consider spin-offs



Collaborate with and undertake operations from other regional financial institutions

Undertake administrative work from regional companies



STEP 3

Image of operations at regional companies

Operations that can be digitalized

Operations that are hard to digitalize

Propose digitalization

Propose BPO

The Bank aims to help the entire region increase productivity and to secure earnings in the entire region by providing comprehensive solutions through the utilization of group functions (consulting, digital technologies, payments, etc.) and collaborating with external companies.

29

Sustainable Regional Ecosystem: Ecosystem to Enrich Regional Life



Working to revitalize the regional economy by promoting cashless transactions within the region and analyzing and utilizing payment data

An ecosystem that enriches regional life

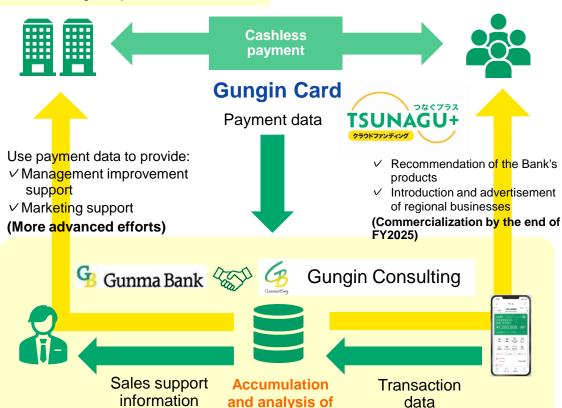
Promoting cashless services to support the ecosystem

Regional businesses, local governments, etc.

- Improving business efficiency and productivity
- Increasing unit price and sales

Regional residents

- More convenient payment
- Acquiring useful regional information



various data

Corporate clients

- Creating a region where cashless payment is available everywhere by expanding the network of member stores
- Proving productivity improvement support using corporate cards and system linkage
- Providing diverse payment services to increase the efficiency of accounting work







Individual clients

- Creating an environment in which cashless payment is available for everybody (high school students, senior citizens, foreigners, etc.) by increasing the issuance of debit cards
- Improving product features and use benefits by, for example, affiliating with V Point
- Enhancing our card lineup according to needs







• Local governments, schools, etc.

- Increasing the efficiency of payment and settlement work by utilizing corporate cards
- Promoting online direct debit services to improve efficiency and collection rate
- Promoting cashless money collection at public institutions and schools

Promoting DX and Business Reforms



Strengthen customer touchpoints and sales activities

Supporting employees at sales branches with their sales activities

Creating demand

and offering

services

Consulting (purpose-

driven sales)

Through

portal

The Bank aims to strengthen customer touchpoints through digital channels and enhance and standardize its sales activities by utilizing generative AI and other technologies.

Gungin App



Phase in features that improve convenience and profitability.

Enhance UI/UX thoroughly.

Features/services to be introduced

- App loans (FY2025)
- Point service/family account book service (FY2026)
- Smartphone ATM (FY2026)

Strengthen digital marketing



Customer attributes
Status
Transactions
External data, etc.

[Sale<mark>s sup</mark>port]

Inform sales employees of customer needs.

Suggest se<mark>rvi</mark>ce-offering opport<mark>unities.</mark>

Bank

Group companies

Gungin Business Portal

Phase in features that facilitate daily transactions and simple procedures, as well as help customers solve problems.



Features/services to be introduced

- Provision of subsidy-related information (FY2025)
- Collaboration with call centers (FY2026)
- Online lending (FY2027)

Concentrate operations within the Bank and eliminate administrative work

Reducing the workload of employees at sales branches

Corporate

customers

Streamline and systematize administrative work

Build a structure that allows fewer employees to deal with over-the-counter sales

(Vision) Eliminate backoffice operations

- ✓ Expand operations for which the Bank aims to eliminate paper, seals, operations.
 - ✓ Concentrate and streamline operations by setting up middle offices, etc.
- ✓ Increase productivity at the ✓ Increase remote meetings with ✓ Concentrate lending operations to counter. customers. the headquarters.

Business Reform Project (since May 2019): The Bank has reduced a total of 700,000 hours of operations annually.

→ The Bank has concentrated and reduced products and ledgers, and streamlined operations by utilizing digital technologies.

- Concentrate complex procedures and various consultation work to the headquarters.
- Expand semi-self-service procedures. (No receipts or operations)



Enhancement of Data Utilization



- The Bank plans to establish a new organization as the new Mid-Term Business Plan starts (in April 2025): Al and Data Strategic Office (Workforce of 8) in the Digital Innovation Department.
- The new organization will spearhead the initiative to enable all executives and employees to make full use of Al and data.

Already built











Data analysis platform

Data storage platform

Digital marketing platform

Vision

- Visualize the status of all initiatives
- Make decisions promptly based on data
- Visualize the status of all operations
- Improve the process through the visualization of operations



- Visualize the needs of all customers
- Explore customer insights
- Provide optimal information to each customer at the optimal timing

Reinforce data-driven management

Strengthen marketing operations

Strengthen all sections through the utilization of AI (primary use case examples)

Streamline operations

- Respond to inhouse inquiries with AI (FY2025)
- Record audio data of meetings with customers and minutes of the meetings (FY2025)
- Streamline and strengthen reviews to introduce AI reviews (FY2025)
- Provide consultations through an AI chatbot (FY2026)



Support sales activities

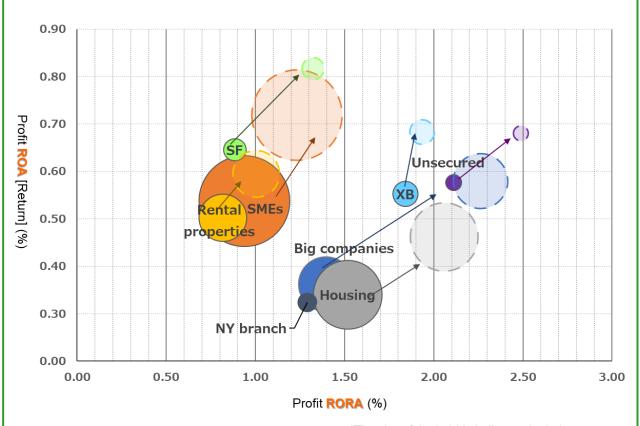
- Understand customer needs through AI (FY2025)
- Propose effective customers through AI (FY2026)
- Formulate proposal materials for customers automatically (FY2027)

Advanced RORA Management



~Aim to maximize profits in accordance with risks, while coping with interest rate changes.~

Loans



*The size of the bubble indicates the balance.

Negative interest rates

· Building assets with high RORA has helped improve profitability, while maintaining financial health.

Positive interest rates

- · Shift to loan management focusing on not only RORA, but also returns (ROA) to utilize deposits more effectively.
- Aim for higher RORA because rising interest rates raise expectations for ROE.

Deposits

Negative interest rates

· Concerns that increased deposits may lead to negative interest rates being applied on deposits (and results in a decrease in interest income)

Positive interest rates

- Increased significance of deposits to secure funds at low interest rates
- Implement steps to secure high-retention deposits.

Consider strategic deposit interest rate pricing.

Securities

Negative interest rates

- · Secure interest income by increasing bonds.
- ·Invest more on securities and other financial products with higher returns than bonds.

Positive interest rates

- Establish bond portfolio management focusing on valuation profit/loss and returns.
- •Introduce RORA management in securities and other financial products.

Risk Management

Negative interest rates

•The market has long been in an environment of lower interest rates and minimal fluctuations.

Positive interest rates

- Concerns that various risks (interest rate risk, credit risk, and liquidity risk) may become prominent due to changes in the market environment
- ⇒ Advanced risk management

Strengthening External Collaboration: Alliance



The Bank aims to further contribute to the local community and its customers and increase its profitability by collaborating with alliance banks.

Wide-area collaboration

TSUBASA Alliance (since December 2020)



- Collaboration among the nation's top 10 regional banks
- · Its strengths lie in its broad coverage and large scale

■ Future collaborations

- ✓ Improving the top line (syndicated loans, introduction of) customers, etc.)
- ✓ Strengthening operations and reducing costs by introducing joint systems

Regional collaboration

Gunma and Daishi Hokuetsu Alliance (since



群馬・第四北越 アライアンス

- Collaboration between two banks whose sales areas are adjacent to each other
- · Improvement of the corporate value of both banks and contribution to the region

■ Future collaborations

- ∨ Collaborating and cooperating by taking advantage of the proximity of the banks
- ✓ Reducing costs by introducing joint branches, etc.



Fincross DIGITAL (since June 2018)

Fincross DIGITAL

 Collaboration and cooperation among 8 regional banks across Japan in digital technologies

■ Future collaborations

- ✓ Providing mutual support in data analysis, online advertising management, etc.
- ✓ Holding training sessions in digital marketing and other areas

Ryomo Regional Revitalization Partnership (since January 2022)



- Collaboration between two banks located in the Ryomo district
- Customer problem solving and regional revitalization

■ Future collaborations

- ✓ Collaborating and cooperating in offering support to the automobile industry
- ✓ Offering syndicated loans and introducing customers through sales branch collaborations

Management of Risks Associated with the Implementation of the Mid-Term Business Plan



Risk Management Process

- Ouring the formulation of the Mid-Term Business Plan, identify potential risks associated with its implementation, and assess the risks.
- Monitor the occurrence status of potential risks during the implementation of the Mid-Term Business Plan and understand the risk situation.
- Report the monitoring status to the management (the Board of Directors) on a regular basis.

Formulation Phase

Implementation Phase

Conduct

risks

Н

(High)

Risk management by related departments of the headquarters/Group companies (demonstrate risk ownership)

Risk registration

Identify risks

Identify potential risks



Control risks

Consider risk control measures based on the likelihood of occurrence and degree of impact

List of potential risks (some of them are shown below)

[Bank] : Strategic themes; O: Major initiatives

■ Strengthen purpose-driven sales

- O Restructure the consulting framework for individuals and strengthen the bankingsecurities collaboration
- Promote DX and business reforms
 - Concentrate operations within the Bank, reduce administrative work.

[Group companies] O Major initiatives

Gungin Lease Co., Ltd.

 Increase profitability (enhance mediated) and non-mediated processes, secure appropriate interest rates, etc.)

Risk categories to be considered

Credit

risks

(Low)

M

(Medium)

A total of 16 risk items including:

- Conduct risks
- Credit risks
- System risks
- Money laundering



Risk communication



Monitoring

Risk management by the Risk Management Department and other related departments



Assess risks

Assess and categorize the risks based on the likelihood of risk materialization and degree of impact



Monitor risks

Verify the risk situation (Recognize signs and prevent risks)

To realize proactive risk management





Understand both the implementation progress and the risk situation



Strategic Themes and Key Measures



Basic Policy I: Creating a Virtuous Cycle of Social and Economic Values

Strengthen purpose-driven sales

Restructure the sales framework

- O Restructure the sales framework in accordance with segment strategies to deliver optimal value
- O Strengthen goal- and needs-based sales activities following the Connecting Process
- Reinforce sales that contribute to solving regional problems such as business succession, decarbonization, labor shortage, and DX
- O Strengthen sales to increase deposit transactions and payment transactions
- O Enhance overseas business support services
- Restructure the consulting framework for individuals and strengthen the banking-securities collaboration
- ☐ Enhance proposals and inheritance-related operations for wealthy customers
- Expand the scope of investment and increase recurring revenue to build an investment-driven country
- ☐ Increase transactions with asset-building customers through the promotion of housing loans
- Strengthen marketing operations for the mass market to increase deposits and loan transactions
- O Build channels and collaborate with external businesses to increase customer touchpoints
- O Promote purpose-driven sales across the group and improve customer satisfaction (CS)

Challenge to build a sustainable regional economic zone

- O Rehabilitate regional industries and enhance the collaboration with start-up companies
- Solve regional problems in cooperation with alliance partners such as local governments and universities
- O Build a regional ecosystem based on the "cashless and information" strategy
- O Reinforce decarbonization and other initiatives to tackle sustainability-related challenges
- O Strengthen efforts to improve the region's financial literacy
- $\ \bigcirc$ Advance into new business domains and set up businesses

Basic Policy II:

Strengthening the Business Foundation to Support Sustainable Growth

Promote DX and business reforms

- O Strengthen customer touchpoints by utilizing digital technologies, and collaborate with various channels
- O Enhance businesses that utilize digital technologies
- \bigcirc Concentrate operations within the Bank and reduce administrative work
- \bigcirc Continue with the ongoing Business Reform Project
- O Develop a forward-looking system infrastructure

Strategic theme

Strategic theme

 $\bigcirc \rightarrow$ Key measures

Strengthen data utilization

- O Promote data-driven management headed by dedicated departments
- O Strengthen face-to-face sales by utilizing data
- O Reinforce digital marketing
- O Promote the utilization of AI

Enhance human capital

- O Construct a human capital portfolio that is linked to management strategy
- Implement recruitment, development, and career-development support based on our job-based personnel system
- O Promote diversity, equity and inclusion (DE&I) initiatives
- O Improve the well-being of our executives and employees

Implement RORA management

- Implement the ALM in a world with interest rates
- Accumulate strategic assets at policy branches in Japan and abroad, and through cross-border and structured finance transactions
- Implement effective market management to cope with changes in the market environment
- Implement an optimal capital policy to improve corporate value

Enhance governance

- Strengthen organizational development and group governance in accordance with management strategies
- O Enhance risk management
- Strengthen cyber security
- O Promote initiatives to enhance operational resilience
- Engage in operations with top priority on compliance
- Enhance measures against money laundering, etc., and ensure appropriate and timely compliance with laws and regulations
- Enhance internal audit
- O Strengthen communication with stakeholders

Reinforce collaboration within the group and external collaboration

- $\ \bigcirc$ Enhance collaborations and functions to maximize group revenue
- O Strengthen the collaboration with other banks based on multiple alliances
- O Strengthen collaborations with businesses across sectors

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All or part of the matters described in this material may be revised or changed without prior notice. This materials contains forward looking statements. These statements are not represented as providing a guarantee of the Bank's future performance, and actual results may be subject to risks and uncertainties. Please note that future performance may differ due to change in business environment, etc.

Contact for inquiries on this matter:

Business Management Office (in charge of IR), Corporate Planning Department, Gunma Bank, Ltd.

